



**The Township of North Dundas
Summary of Actions to
Improve Accessibility in North
Dundas During 2020**

Summary of Actions – 2020

Customer Service

- All new employees receive mandatory training on Accessible Customer Service. All employees completed refresher training in the fall of 2019.

Information and Communications

- We began the process to completely redesign the Township's website, with a launch date of Spring 2021.
- Due to COVID-19 restrictions on in-person meetings, we upgraded the audio/visual equipment in the Council chambers and are broadcasting all of our Council meetings live. Closed captioning is available. Delegations and other participants are able to join the meeting via Zoom.
- TTY support continues to be provided with the assistance of Bell operators.

Employment

- Accessibility accommodations are available throughout the recruitment process and included as part of our advertisements.
- Due to restrictions with COVID-19, virtual interviews were held when required.

Design of Public Spaces

- OPP/Library/Medical Building, 547 St. Lawrence Street, Winchester
 - Installed automatic door opener on door to medical clinic.
- Old Town Hall, 478 Main Street, Winchester
 - Resurfaced east parking lot.
- Morewood Community Hall, 17 Russell Street, Morewood
 - Replaced current lighting outside the change room door in the rink house.
- Nelson LaPrade Centre, 9 William Street, Chesterville
 - Installed accessible toilets.
 - Replaced stairs to entrance.
- The Township of North Dundas Municipal Office, 636 St. Lawrence Street, Winchester
 - Installed automatic door opener on door to women's bathroom.
 - Installed a baby change table in the visitor's washroom.
- Joel Steele Community Centre, 577 Winchester Main Street, Winchester
 - Resurfaced stairs to upper-level Community Hall with tactile vinyl.
 - Installed accessible height toilet.
- Chesterville and District Arena, 153 Queen Street, Chesterville
 - Widened change room door frames.

- Chesterville Community Hall, 1 Mill Street, Chesterville
 - Replaced sections of concrete walkway and installed tactile surfaces.
 - Removed curb from walkway to accessible parking space.
 - Relayed interlock landing by library.
 - Parking spaces repainted to AODA standards.

- Chesterville Public Pool, 1 William Street, Chesterville
 - Replaced washroom dividers.

- Rick Cauvier Memorial Park, 10543 South Mountain Main Street, South Mountain
 - Old rink shed torn down and replaced with an AODA friendly gazebo, complete with one picnic table that has three bench seats instead of four (wheel chair accommodating).

- Other
 - Purchased a portable pool lift to share between Winchester and Chesterville pools.
 - Installed pedestrian crossing lights on York Street at Winchester Public School and two park benches that meet AODA measurements.
 - Installed a crosswalk with lights at the intersection of Wintonia Drive and St. Lawrence Street in Winchester
 - Replaced 10M of the concrete walkway on Mill Street east in Chesterville on the south side of civic number #1 (Chesterville Community Hall), in order to level the path of travel. Tactile warning strips were added.
 - Replaced 25M of concrete walkway on Mill Street east in Chesterville on the west side of civic number #1 (Chesterville Community Hall), in order to level the path of travel. Tactile warning strips were added.