

# ANNUAL REPORT | 9 | TAXPAYERS | 2











With this 5th edition of our Annual Report to Taxpayers, our Council and staff team are proud to release this year's publication with a focus on raising awareness of how your valuable property taxes are spent. Over the years, North Dundas has led the way for enhancing communications to local residents and businesses about our successes, our challenges, and the complexity of operating a multi-million dollar public corporation. We are humbled that many other municipalities across Ontario have replicated this idea and used our report as a template to communicate with their communities.

We continue to receive a lot of positive feedback on the Annual Report from local residents, who tell us that they have learned more about the wide variety of services we are responsible for providing. We hope this 2016 edition continues to do the same.

Please take a moment to read about the positive things happening in our community, and about some of the funding pressures and issues that we face in providing quality services such as emergency services, as well as physical capital upgrades to roads, bridges, culverts, sidewalks, facilities and more.

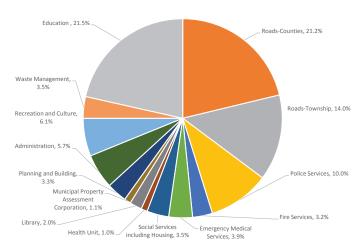
Every day, our Council and management team are working to make North Dundas a better place to live, work, and raise a family. Feel free to share your constructive feedback with us anytime, regarding how we can do better.

We are proud to be from SD&G, and proud to call North Dundas home. We hope you continue to be too!



### 2016 BUDGET: FISCALLY RESPONSIBLE AND FOCUSED ON MEETING THE COMMUNITY'S NEEDS

- In 2015, the tax rate decreased 2.3% from the previous year, resulting in an increase that was less than the cost of living for North Dundas' portion of the tax bill for most residential homes.
- The Township generated a surplus of \$408,000 in 2015; this amount was used in 2016 to complete additional road work, renovate the Morewood Community Hall and provide additional funding to fire services and waste management.
- New development generated \$54,000 in additional tax revenue in 2015.
- More than 1/3 of the property tax bill is effectively set or mandated by the Province.
- Education taxes are set by the Province and collected and remitted by the Municipality.



#### PROVIDING CUSTOMER SERVICE AND COMMUNITY SUPPORT FOR OUR RESIDENTS

- In 2015, the Township of North Dundas municipal office continued to offer extended summer hours to better serve the community
- By-law enforcement services were expanded in 2015 to better respond to the needs of residents
- Several business and community-oriented activities drew a record number of participants – the Mayor's Community Breakfast with guest speaker Jeff Hunt – the 5th Annual Business Networking Event that showcased the Maple Ridge Centre – the Fall Business Breakfast – Building Permit Information Nights and the Dairyfest Council BBQ, to name just a few.
- North Dundas partners with the community to support activities such as Art on the Waterfront, Dairyfest, Canada Day Festivities, North Dundas Parade of Lights, Open Mic Night, movies at the Old Town Hall, and many others.



#### FOCUS ON ROAD IMPROVEMENTS AND INFRASTRUCTURE

#### Roads and supporting infrastructure were a focus again in 2015:

- 7.4 kms of gravel roads were surface treated and the base prepared on another 6.9 km, that was subsequently surface treated in 2016
- 4.2km of existing asphalt was resurfaced
- 800 meters of sidewalk was replaced
- an 18 year old plow truck was replaced with a new tandem plow truck
- roads maintenance garage was expanded in order to increase the efficiency of maintaining our fleet including our fire vehicles

#### For 2016, North Dundas budgeted to complete the following upgrades:

- base preparation of Armstrong, French Settlement, Harmony and Merkley Roads
- surface treatment of Spruit Road and Rodney Lane
- resurfacing of the asphalt on Merkley Place, Hummel Street, Winchester Queen Street, Kelso Street and part of Kerrs Ridge Road

In addition, the United Counties of Stormont, Dundas Glengarry invested over \$5.2M in roads in North Dundas in 2015 with a further \$1,234,000 planned for 2016.

LOCATION	COUNTY ROAD(S)	2015 (\$)	2015(\$)
Chesterville	SDG 7	\$80,000	\$520,000
Hallville	SDG1	\$339,000	
Morewood	SDG 7, 13 & 32	\$1.04 million	\$714,000
South Mountain	SDG 1 & Bridge	\$2.2 million	
Winchester	SDG 3, 31 & 38	\$1.57 million	
	TOTAL	\$5.23 million	\$1.23 million

#### WHAT'S HAPPENING IN RECREATION AND CULTURE?

- Improvements were made to the Chesterville Arena, which included the replacement of the front, flat roof. The installation of an engineered peaked roof, covered with metal, will result in lower maintenance and a much longer life expectancy which will, in the long term, save tax dollars.
- The Chesterville Public Pool rehabilitation and the interlocking path at Flynn Park were completed as well as other upgrades at our parks and facilities
- Public Skating continues to be offered free of charge, at the Chesterville and Joel Steele arenas. In addition, the two municipal arenas also feature 'Skate & Helmet Lending Libraries', which are also free of charge and available during public skating.
- Our recreation programs are very popular with our residents:
  - 482 children and youth registered for swim lessons in our municipal pools and
  - 369 children registered for our North Dundas summer camps.
- Did you know that the Township of North Dundas offers a 'Recreation Library', which is free of charge for residential use? Individuals, families, community groups, and schools may borrow from an array of items, such as life jackets, snow shoes, bicycles, bats, nets, yoga mats, fishing rods, etc.





#### CONTINUED GROWTH AND INVESTMENT IN NORTH DUNDAS

- The municipality supported five local businesses with funding through the Community Investment Program (CIP), which included \$11,000 in façade and signage grants and \$18,000 in loans, resulting in over \$40,000 of improvements to local businesses. The CIP program is expected to contribute to investments of over \$250,000 in business improvements in 2016.
- · Major business investments occurred at Syn-Agri, the Garden Villa, the Community Care Building and Parmalat with others underway at Foodland and IDP Group (former Nestlé plant).

Planning and Building by the Numbers	2015
Building permits issued	139
New Homes	26
Declared Value of Construction	\$15,530,589
New Homes	\$6,966,176
New Industrial/Commercial Development	\$4,975,080
New Agricultural Development	\$3,589,333
Building Permit Fees	\$56,995
Development Charges Collected	\$93,254

## DID YOU KNOW? [



In 2015, the Township purchased new SCBA units (Self Contained Breathing Apparatus) and an air filling station for our firefighters (\$221,000). Two new rescue trucks were included in the 2016 budget at an estimated cost of \$250,000.

The expansion of the Chesterville Wastewater Lagoon was completed in 2015, providing capacity for future growth in the Village.

E-billing is available for water and sewer accounts. Payments can be made electronically through your financial institution.

The Township is committed to diversion from its landfill. In 2015, the Township recycled over 1,922 tires and the Hazardous Waste Depot collected over 14,328 kilograms of hazardous waste from residents in Dundas County. Some of the materials collected included:

- 9,231 litres of used oil
- 182 automotive (or similar) batteries
- 126 propane tanks

Recycling helps us save money and extends the life of our landfill!



