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One of the frequent challenges that our Council and staff face is keeping local residents updated on our municipal finances, where your property tax dollars are spent, and communicating some of the successes and challenges we face in our complex, day-to-day operations.

With this 4th edition of our Annual Report to Taxpayers, we are expanding distribution to include a copy of this publication in the Resource Guide which is mailed to each household in North Dundas. We have received a lot of positive feedback on the annual report with a lot of residents telling us that they learned more about the wide variety of services we are responsible for providing.

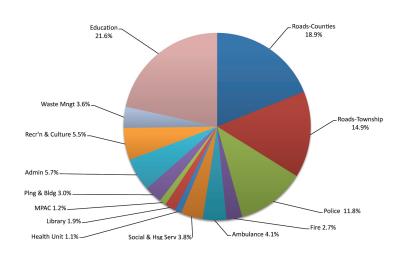
We hope that you will take a moment to read about the positive things happening in our community, and about some of the funding pressures and issues that we face in providing quality services and infrastructure to meet the community's needs.

Please be assured that we are working tirelessly on your behalf, to make North Dundas a better place to live, work, and raise a family. Feel free to share your constructive feedback with us anytime regarding how we can do better.



2015 BUDGET: FISCALLY RESPONSIBLE AND FOCUSED ON THE FUTURE

- Under cost of living increase for North Dundas' portion of the tax bill for most residential homes.
- Collecting \$91,014 in new tax revenues from new development.
- For the average home, the overall tax bill is expected to be no greater than last year.
- More than 1/3 of your property tax bill is effectively set or mandated by the Province.
- Education taxes are set by the Province and collected and remitted by the Township.



CONTINUED FOCUS ON IMPROVED COMMUNICATIONS AND CUSTOMER SERVICE

- In 2014, services provided during extended summer hours were expanded to better meet the needs of our residents. Once again this summer, for your convenience, we are open until 7pm on Wednesday evenings from Victoria Day to Labour Day.
- Mayor's Breakfast has expanded from 120 attendees in 2012, to a full house of 235 at the Morewood Recreation Center in 2014.
- Our Annual Wine & Cheese showcased Smokie Ridge Vineyard and hosted 85 attendees.
- Introduced e-billing for water and sewer accounts to offer customers a faster, more environmentallyfriendly way to receive their bills.

REVIEWING OUR MUNICIPAL FACILITIES AND EXPENSES IN NORTH DUNDAS

- Council has reviewed several reports and has begun holding some frank discussions regarding the number of municipal facilities operated in North Dundas. For the past couple of decades, our buildings and community centres have seen a drastic reduction in usage, while operating costs such as hydro and maintenance have skyrocketed.
- Local residents are passionate about their community centres, arenas, pools and public facilities. At the same time, when they see the detailed breakdown of the cost to municipal taxpayers, after rental revenues are deducted, they are very surprised at the shortfall to cover regular operating costs and the large amount of additional capital dollars required.
- In 2014, the total operating costs for all of our North Dundas facilities (including community centres, arenas, outdoor rinks, libraries, and parks) was a stunning \$1,240,000.

UPGRADING OUR MAJOR RECREATION INFRASTRUCTURE FOR THE NEXT GENERATION

- Our two arenas and two outdoor pools, in Winchester and Chesterville, were due for major renovations and upgrades to enable their continued operation.
- The cost to repair and modernize each of these key pieces of recreational infrastructure will exceed \$1,898,200 and 100% of those costs will be paid by North Dundas taxpayers, not user fees.
- Over the past two years, we have renovated the Joel Steele Arena (\$675,000), the Chesterville Arena (\$709,100) and the Winchester Centennial Pool (\$289,000).
- The Chesterville Public Pool rehabilitation is currently taking place and will be complete in 2015 at a budgeted cost of \$225,000.







BUILDING BETTER ROADS

- In 2014, base preparation was completed on Hyndman and Church Roads.
- 2015 budgeted roadwork includes:
 - Surface treatment on Hyndman and Church Roads
 - Base construction on Spruit Rd. for surface treatment in 2016
 - Asphalt resurfacing on Howard St., Annable Rd., Dufferin St. West, Bailey Ave. and Holmes St. in Winchester
 - Asphalt resurfacing on South St. West from County Rd. 43 to County Rd. 7 in Chesterville.



- County roadwork budgeted for 2015 includes:
 - SDG 1 in Hallville from SDG 43 to St. John St. (\$339,000)
 - SDG 1 frost heave repairs and paving from Cameron Road south through South Mountain to Nationview Public School (\$1,000,000+)
 - SDG 3 in Winchester from west of Bailey St. to SDG 3 (\$391,000)
 - SDG 7 in Morewood from Thomas St to north limits (\$320,000)
 - SDG 7 in Chesterville from South St. to the bridge (\$80,000)
 - SDG 13 through Morewood (\$119,000), SDG 13 from Morewood to SDG 32 (\$717,000)
 - SDG 31 from SDG 43 (north) to SDG 43 (south) (\$958,000)
 - SDG 38 from Fred St. to SDG 3 (\$221,000)
 - South Mountain Bridge (\$1,200,000)









Photos courtesy of Winchester Press and Chesterville Record

STEADY GROWTH AND INVESTMENT IN NORTH DUNDAS

- Successful second year of the Community Improvement Plan, which to date, has provided funding to 20 projects representing \$650,000 in improvements and renovations to commercial buildings in North Dundas.
- Our Economic Development Officer, Rob Hunter was named the Ontario East Economic Development Officer of the Year.
- Township staff continued to promote and assist businesses with accessing grant funding from the Eastern Ontario Development Program. Both Derks Elevators and Tri-County Protein received funding in 2014 to expand their operations.
- Major business developments are underway at Ideal Pipe, Horst Systems, Parmalat and Syn-Agri.
- Three new subdivisions received draft approval in 2014, two in Hallville and one in Winchester
- In 2014, commercial/industrial and agricultural development were almost four times the value of 2013.

Planning and Building by the Numbers	2014	2013
Building permits Issued:	185	178
New Homes:	49	47
Declared Value of New Construction:	\$32,557,763	\$19,688,761
New Industrial/Commercial Development:	\$10.8 million	\$3.0 million
Agricultural Development:	\$6.2 million	\$1.7 million
Building Permit Fees:	\$118,582	\$100,019
Development Charges Collected:	\$168,837	\$153,593

DID YOU KNOW?



- North Dundas has 242.5 km of hard top surface and 132.9 km of gravel roads.
- Metered water billing was introduced in the Village of Chesterville in January of 2014. Water pumped for the Chesterville system decreased by 16.3% or 7,085,980 gallons when you compare the last twelve months to the previous two year average.
- \$296 million of new construction has taken place in North Dundas since amalgamation in 1998.
- Since 2012, we have assisted businesses in securing over \$4 million in grants and loans for start-ups and expansions.
- Solid fiscal management has produced surpluses in eight of the past ten years totalling \$2.1 million.
- North Dundas offered 235 recreational programs in 2014 including lessons, camps, classes and events with over 1859 enrollments.
- In 2014, Waste Management marketed 704 MT of recyclables providing \$64,000 in revenues to the Township and extending the life of the Boyne Road landfill.
- Our street light conversion to LED lights is expected to save over \$70,000 per year in energy and maintenance costs.

