



ANNUAL REPORT: TAXPAYERS

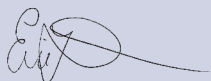
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It is hard to believe that a year has gone by since our first "Annual Report to Taxpayers". A lot of positive developments have taken place since, and we are proud to once again highlight our successes and outline the challenges we face in 2013 and beyond.

Council and staff received a lot of positive feedback on the inaugural edition of the Report that aimed to improve and increase communications with the public. Ratepayers commented that they learned something new about the Township and the services that we provide to the community. Furthermore, it provided a better understanding of where your municipal tax bill is allocated.

North Dundas continues to move in a progressive and forward direction. Developers and businesses are expanding at levels that show we have a bright future ahead. We hope you find this report useful and join us in spreading the good news that North Dundas is making progress and delivering results.

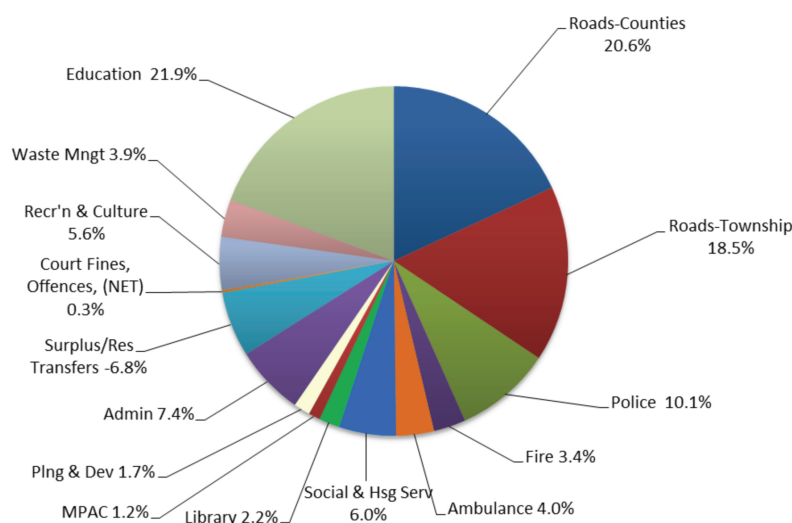


Eric Duncan
Mayor, Township of North Dundas



2013 BUDGET: FISCALLY RESPONSIBLE AND FOCUSED ON THE FUTURE

- 0% increase to a residential home for North Dundas' portion of the tax bill.
- Collecting \$100,181 in new tax revenues from 2012 development.
- Overall tax bill (Township, Counties and Education) is expected to be below the Cost of Living again this year.
- More than one third of your property tax bill is effectively set or mandated by the Province. Education taxes are set by the Province and collected by the Township.
- As well, employment and financial assistance (Ontario Works) and affordable housing are provincially mandated programs that the United Counties of SD&G is required to administer. Both Township and County Council have very limited or no control over these items.



CONTINUED DELIVERY OF IMPROVED SERVICE IN PLANNING & BUILDING

- Customer satisfaction survey was sent to evaluate our service in the Planning and Building Department. The results showed that Council's focus on improved service has been effective.
- Building permits and zoning amendments continue to be processed in record time (half the provincial mandated time limit)
- Chief Building Official hosted more "open houses" to explain how to apply for permits and about changes to the Building and Fire Codes for builders and residents.
- A record 18 subdivision applications have either been approved or in process for development in North Dundas. That is the most number of active subdivisions in all of SD&G.
- Development charges on new construction have reduced the impact to ratepayers by \$1.6 million and has provided funds to undertake projects such as the installation of new sidewalks, upgrades to roads, and improved fire service.

ENHANCING ECONOMIC DEVELOPMENT IN NORTH DUNDAS

- \$4.8 million in commercial and industrial expansion in 2012. Numerous additional expansions are coming in 2013.
- New Community Improvement Plan offers grants and loans to commercial businesses for facade improvements and interior renovations.
- Completed the first ever North Dundas Economic Development Strategic Action Plan; recommendations are being implemented by Council and staff already.

BUILDING A BETTER ROAD NETWORK

Tar And Chip

- Our Public Works crew completed a record-shattering 28km of new surface treated roads in North Dundas, an extra 50% more than originally planned due to good tender prices and close monitoring of the budget.
- Roads that were completed in 2012 were:
 - Belmeade Rd. West (Reids Mills)
 - Loughlin Ridge Rd. East (County Rd. 1 to Dead End)
 - French Settlement Rd. East (County Rd. 1 to Dead End)
 - Mountain Boundary Rd. (County Rd. 43 to Ronson Rd.)
 - Forward Rd. (Nation River Rd. to Winchester Springs Rd.)
 - Steen Rd. (County Rd. 13 to road allowance)
 - Marionville Rd. (8th Line to 9th Line)
 - Guy Rd.
 - Baker Rd. (County Rd. 31 to Pemberton Rd.)
 - Fawcett Rd.
 - Ronson Rd. West
 - Nesbitt Rd. East
 - Shay Rd.
 - Lough Rd. (Asphalted from Cty. Rd. 3 to Nelson Rd.)
- Council has budgeted to continue our aggressive plan to surface treat our gravel roads in 2013, while ensuring that our other types of road infrastructure are maintained.
- Surface treatment roads to be completed in 2013 are:
 - Kittle Rd. (3.0km)
 - Loucks Rd. (3.0km)
 - Gray Rd. (1.0km)
 - McIntyre Rd. (2.6km)
 - Hyndman Rd. (road base and ditching in 2013; surface treatment in 2014) (3.9km)
- This term of Council, over 200 homes saw their roads upgraded from gravel to tar and chip. That has reduced the number of homes on gravel roads by 36% in just two years.
- For the first time in our history, North Dundas will now have more tar-and-chip roads than gravel roads in 2013. (177.2km tar and chip vs. 129.3km gravel at the end of 2013 construction season)

COUNTY ROAD AND BRIDGE IMPROVEMENTS

- With better than anticipated tender prices in 2012, the County was able to undertake an additional 7km of paving at various locations throughout SD&G. In North Dundas, we benefited by completing an additional 2.5km on County Road 7, and 0.3km on County Road 5 on top of what was already being completed on these roads.
- Looking ahead, County Road 9 (north of Chesterville, from County Road 7 east to Berwick) will be repaired and resurfaced in preparation for the International Plowing Match in 2015.
- County Road 43 (Mountain Station Corner to Hallville)
- Ditching and roadside improvements to County Road 1 between Mountain and South Mountain to allow better road base drainage. This work will assist in reducing the frost heave. North Dundas continues to press SD&G County Council to repair the base and resurface the roadway soon.
- Chesterville Bridge sidewalk and structural repairs (estimated at \$80,000)
- Completing the design and engineering plans for South Mountain Bridge (on County Road 1 by Rick's Gas Bar). This bridge is proposed to be renovated within the next 3 years. Preliminary construction costs are estimated at \$800,000.

OTHER ROAD PROJECTS

- Resurfacing Shaw Road
- Several village and hamlet streets will be repaired to keep pace with our asphalt repairs
 - Chesterville: Froods Corner (190m), Albert St. (290m), Armstrong St. (100m), Mary St. (100m), King St. (300 m), William St.
 - Winchester: Albert St. (200m from Main St.; 200m from Fred St. heading north), Wichers Way.
 - Morewood: Steinburg Court
 - Inkerman: Cameron Rd. (Repave bridge deck and 150m on each side of the bridge crossing the Nation River)



Photos courtesy of Winchester Press and Chesterville Record



ADDRESSING NEEDS FOR RECREATION FACILITIES, PARKS, AND PROGRAMS

- A major revitalization of the Chesterville Arena will be undertaken in 2013, including the replacement of the slab and boards. Engineering and design work for new, expanded dressing rooms and bleachers will be completed and examined for construction. Large scale capital work is also planned for the Winchester Arena in the next year or two.
- The Winchester Centennial Pool will undergo a \$293,000 renovation with 50% of the project being funded by the federal government
- North Dundas continues to be a leader in recreational programming in rural Ontario. We offered over 100 different programs in 2012.
- A highly successful free after-school program was recently launched at NDDHS to provide Grade 7-12 students with access to an informal atmosphere of sports and the weight room. Attendance is averaging between 40-50 youth per day.
- Additional capital work in 2013 includes repairs and upgrades to the Morewood Community Centre as well as a play structure and park space at Harmony Park.

95% OF NORTH DUNDAS TO HAVE TOP NOTCH INTERNET ACCESS

- Council has often heard that our residents want better Internet access similar to those in urban centres like Ottawa. This is one of the first questions prospective residents ask about when they consider moving to North Dundas.
- The Eastern Ontario Regional Network is a massive \$260 million project that will expand high-speed Internet services to 95% of rural Eastern Ontario by the end of 2014.
- This historic partnership between the private sector and the federal, provincial, and municipal governments will install a 5,500km network of fibre optic cable, with 160 new access points for Internet Service Providers and High-speed Internet services for residents and businesses through wired, wireless or satellite technology, depending on the best fit for the area.
- Storm Internet of Chesterville has been awarded the local contract for North Dundas and most of the network is already connected. As an added bonus, their selection created new jobs in Chesterville.



DID YOU KNOW?

- At current rates, the Boyne Road landfill is slated to be full and capped in 2024. It will cost an estimated \$1 million to close at that time (including the long-term monitoring costs). This is a key reason why Council has reduced our residential bag limit in hopes of prolonging the life of the site and postponing the closure.
- Your municipal tax dollars support local social services and social housing, including two seniors apartment facilities in Winchester (36 units) and Chesterville (25 units).
- Continued fiscal prudence produced another surplus in 2012 of \$365,000, which was redirected to reserves to offset future capital projects and to establish a winter maintenance reserve.
- Average Ambulance response times in North Dundas in 2012 have decreased to 9:23 from the 2008 average response time. This is despite the volume of calls across Cornwall & SD&G increasing by over 20% (13,863 in 2012). With an aging population, pressures will continue to mount to provide acceptable response times while managing costs and staffing levels.
- North Dundas has four libraries, that require significant funding to operate. For example, for each patron that uses the Morewood Library, it costs taxpayers \$464.17/user per year in a branch open 15 hours/week.
- Another aspect of the social service portfolio is the subsidization of child care services particularly for low income and/or single parents. 63 children are served in Dundas County through this program.
- After an organizational review, Township management was reduced by a full time position saving taxpayers over \$60,000 per year.
- The Township is responsible for coordinating the flow and maintenance of 258 municipal drains totaling 625.8km. It costs an average of \$5,000 per kilometre to clean a municipal drain.
- The United Counties of SD&G has 16 snow plows in operation each season with a lifespan of an average 12 years. It costs \$215,000 to purchase a new plow to handle our County Roads.