

ANNUAL REPORT: TAXPAYERS

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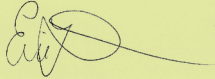
DEAR RATEPAYER,

In an effort to communicate more effectively with taxpayers in North Dundas, Council and staff are pleased to release our first "Annual Report to Taxpayers". We encourage you to take a minute to read about the successes and challenges that we will face as a community in the coming year and beyond. Also, we hope you will learn a few new facts on where your tax dollars are spent.

I have always believed that we live in a great community that is moving in the right direction. Our financial health is very strong. Council is working together very well. Growth and development is increasing each year; and we are progressive in offering a solid level of recreational programming and customer service in our municipality.

We have a lot of great things happening in North Dundas and we need to promote it better. Council has taken steps to help, but we need your support. Please pass this report to a neighbour or fellow business owner, or even a prospective family or business who is interested in moving to North Dundas.

Together, we are making progress. Let's keep it up in 2012.

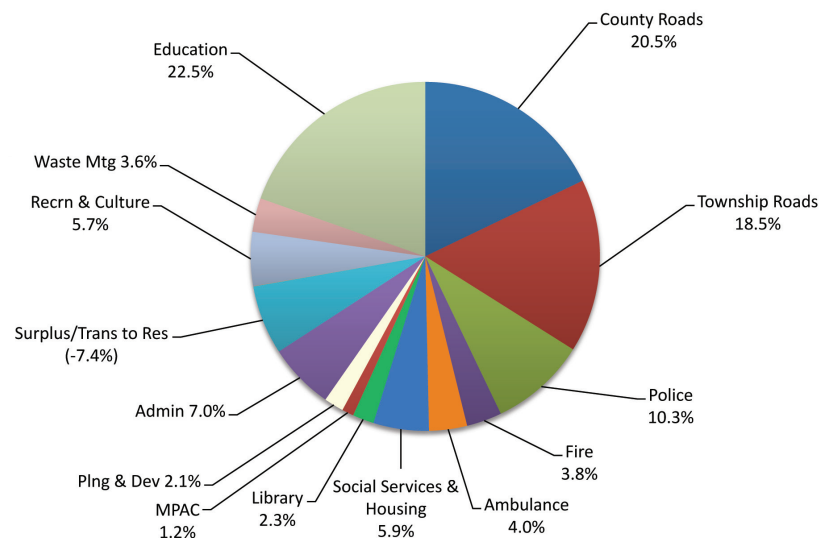


Eric Duncan
Mayor, Township of North Dundas



UNDERSTANDING YOUR TAX BILL & WHERE YOUR DOLLARS GO

- More than one third of your property tax bill is effectively set or mandated by the Province. Education taxes are set by the Province and collected by the Township.
- As well, employment and financial assistance (Ontario Works) and affordable housing are provincially mandated programs that the United Counties of SD&G is required to administer.
- Both Township and County Council has very limited or no control over these items.



“Many ratepayers believe that their taxes only pay for roads, snow removal, and garbage pick-up. It's only a fraction of our \$100 million dollar budget.”
-Mayor Eric Duncan

2012 BUDGET: PROGRESS AND PROGRESSION

- 2.12% increase to a residential home on North Dundas portion of tax bill (below cost of living)
- Collecting \$346,304 in new tax revenues from 2011 development
- Hired a full-time Economic Development Officer in 2011 to focus on increasing residential development and new businesses
- Redesigning and modernizing our Township website to host more information about Township services and budget information

IMPROVING CUSTOMER SERVICE IN PLANNING AND BUILDING

- Record number of new dwelling permits issued in 2011 (61 new homes)
- 205 buildings permits issued with declared value of over \$15 million
- 34 severances were processed in 2011
- New house permits are issued within 5 business days; half the time of the provincial maximum
- Renovation, sheds and garage permits are generally issued within 1.5 days
- Zoning amendments processed in nearly 1/3 of the provincial maximum period
- Four well-attended building code "open houses" were held by Chief Building Official in 2011 to educate and liaise with residents, developers, and construction companies
- Customer satisfaction survey to be sent to all permit applications to gather feedback and suggestions on performance and service



Photos courtesy of Winchester Press and Chesterville Record

BUILDING BETTER ROADS

Tar And Chip

- Our short-term tar-and-chip plan for 2012 will prepare and complete the most kilometres of new surface treatment in our history: approximately 18.8km.
- The number of residential homes on gravel roads will decrease by nearly 100 homes - a 17% decrease in one year.
- Confirmed tar-and-chip roadwork for 2012 includes (other roads to be finalized in April with the return of tenders):
 - Belmeade Road West (Reids Mills)
 - Mountain Boundary Road from County Road 43 to Ronson Road
 - Marionville Road from 8th Line to 9th Line Road
 - Ronson Road from Boundary Road to dead end
 - Steen Road from County Road 13 to start of road allowance
- Our long-term plan will be finalized by Fall 2012 with our new Transportation Director Dan Belleau

Other Road Projects

In addition to our large investment in tar and chip surface treatment, other roadways are still in need of repair. The following additional road projects will be completed in 2012:

- Lough Road in South Mountain (County Road 3 to Fire Hall)
- Kerrs Ridge Road in Hallville (County Rd 1 to County Rd 43)
- Van Camp Road from Development Road to County Rd 3
- Cloverdale Road (County Rd 31 to dead end)

COUNTY ROADS

- Over \$2 million in County Road work is scheduled to be completed in North Dundas this year.
 - County Rd 1 from CPR tracks North to 43 (\$137,000)
 - County Rd 3 in South Mountain from curb and gutter to Lough St. (\$180,000)
 - County Rd 5 (Winchester Springs Road) from County Rd 16 to Kirkwood Rd (\$510,000)
 - County Rd 5 (Winchester Springs Road) from County Rd 31 for 450m (\$120,000)
 - County Rd 3 from County Road 38/Holmes Rd to County Rd 43 (\$550,000)
 - County Rd 7 for 1.5km along the P&R Boundary east of Marionville (\$171,000)
 - County Rd 7 from County Rd 3 to the south limits of Morewood (\$425,000)

INVESTING IN HEALTHY LIVING AND CULTURE

- North Dundas is a leader in recreational programming in rural Ontario. We offered 294 different programs with revenues of \$105,600 in 2011.
- Developing two new parks and play structures in Harmony and Thompson Subdivision; working on plans for a consolidated new Hallville Park development
- Launched online registration to simplify program registration in Township
- Hosting movie nights in downtown cores to encourage more families & traffic; expanding to "Drive-In Movies" this summer at the Winchester Airport
- Initiated a program with St. Lawrence College to renovate part of the Nelson Laprade Centre by hiring unemployed youth to give them new work skills in Spring 2012
- Reintroduced "Skating on the Waterfront" in Chesterville in early 2012; expanding and promoting more in Winter 2012/2013

INVESTMENT IN GROWTH WITH WATER & SEWER CAPACITY

- With a steady growth rate, maintaining our water and sewer capacity to support new residential developments is an ongoing challenge
- In 2012, we will be reviewing policies to manage our upcoming growth responsibly
- Installing water meters in Chesterville to encourage water conservation and consistency in Township billing



DID YOU KNOW?

- \$227 million of new construction has taken place in North Dundas since amalgamation in 1998.
- Solid fiscal management has produced surpluses 8 of the past 10 years totalling \$1.7 million.
- The Boyne Road landfill received 3189 metric tonnes of garbage in 2011 (that's over 7 million pounds!)
- Waste Management processed 746 MT of recyclables providing \$101,000 in revenues to the Township last year; over 4100 tires were diverted from the landfill as well.
- There are 4 major recreation infrastructure projects that need to be done in the coming years totalling over \$1.1 million - Arena slab and board replacement in both Winchester and Chesterville Arenas (\$600,000) and replacing our two outdoor pools in the villages (\$540,000)
- In 2011, the Winchester - Chesterville water system pumped and treated 831 million litres of water for consumers in the two villages.
- There are over 2000 lane kilometres of County Roads to maintain in SD&G. When an ice rain event occurs in the County, it can cost up to \$100,000 in salt alone.
- The Township currently (as of 2011) maintains 68.9km of paved roads, 134.3km of tar-and-chip roads and 172.2km of gravel roads.